

# “High security is a lot to



Stena Line is one of the world's biggest ferry operators. Each year the company carries over 16 million passengers, 3 million cars and almost 2 million trucks to one of 26 destinations in Scandinavia and the UK. One prerequisite for the operation is high security on the ferries and at the Group's 27 ports.

Each day Stena Line handles goods that are traditionally theft prone such as large quantities of cash, wine, spirits and tobacco. In addition there are the company's customers which send almost two million freight units by ferry each year. Combined with the high flows of people and vehicles at the ports, it is a challenge to maintain a consistent high level of security.

“The main threat for a shipping line like Stena Line is shrinkage,” says Lars

Pålsson, head of security at Stena Line. “Also, as shipping lines we have an important role to play in obstructing smugglers and organised crime.

“For us, high security is therefore a lot to do with procedures. A few years ago we overhauled our procedures and decided how we wanted to work in the future, in particular how we could ensure incidents are not repeated, and what equipment would make our security work easier.”

#### RESPONSIBLE FOR SECURITY IN PORTS

Stena Line is not only responsible for security on board its 35 ships, but also in the 27 seaports it owns. Security in ports is governed by national and international legislation. The foundation is the shipping security legislation of the UN International Maritime Organization, which is inc-

reasingly approaching the laws and directives that apply for airports. In addition there are EU Directives and national legislation.

“When we choose business partners we look at function, quality and price. In addition to the risk of theft, seaports are tough environments which are exposed to the wind, weather and heavy vehicles which sometimes drive into gates, boom-barriers and fencing. A high level of service is essential at times like that,” says Lars Pålsson.

#### DEVELOPING NEW CONCEPTS

Port security is an ongoing process. At present Stena Line has no fewer than 28 security projects under way concurrently. Some of them are taking place in the UK, where to date port security has been a highly labour-intensive affair.

# do with procedures”

*“Seaports are subject to stresses from severe weather and heavy traffic. To maintain a high level of security it is important for us to have good, long-term relations with our suppliers. Gunnebo offers a good level of service and high-quality installations. I'm very pleased with our collaboration with Gunnebo.”*

LARS PÅLSSON, HEAD OF SECURITY AT STENA LINE



*Lars Pålsson has been head of security at Stena Line since 1997. Before that his positions included head of security companies and insurance manager at Securitas, Risk Management for large companies and posts in the military.*

“Building security solely around guards is costly. This is why we have begun developing a new concept to strike a balance between technology, mechanical solutions and security guards. If this project is carried through it will mean a brand new security system in the UK. So far interest in the project has been very strong.”

#### HIGHER QUALITY

In addition to lower costs, the technical solutions also entail higher quality, while at the same time incidents are automatically registered and captured on CCTV cameras.

“With security guards alone, you lose a lot of this information on the way. On an annual basis, the payoff time for an upgrade using technical solutions is very short!” ■



*Gunnebo has installed security solutions at several of Stena Line's seaports. The installations include gates, fencing, passenger gates, turnstiles and boombarriers.*