



# Safe Service

Service in Safe Hands

# Safe Service

At Gunnebo we offer the most comprehensive, UK wide, 24 hour service for your safes, vaults and associated secure storage equipment. Our extensive mobile team of highly trained engineers, under the direction of our security call centre, are available to attend all your safe related emergencies – usually in less than 3 hours.

Gunnebo UK also offer service contracts tailored to your particular requirements, from the top of the range, all inclusive, 24 hour cover, down to just the routine day to day repairs and maintenance. Our Service Options 2, 3 & 4 allow you to fix the cost of ownership of your safes to a fixed monthly/quarterly/annual amount, allowing you to more accurately predict and control maintenance budgets.

Dependent on your needs, it can be vital to periodically service some, or all of your safes, particularly the higher grade ones as they tend to have complicated bolt work and anti explosive devices that need occasional checking to ensure nothing has worked loose with age or vibration which could cause the safe to potentially lock out.

A typical service would include the following checks:-

- Removal of locks from the safe, clean and service the lock mechanism
- Grease moving parts, bolt work and check all fixings
- Check all re-lockers and cables
- Adjust the door alignment to ensure smooth opening and closing
- Tighten all bolts and screws

The servicing of safes is an important part of safe ownership, many people assume that a heavy inanimate box with a lock doesn't need servicing and will continue to operate normally forever. Unfortunately not servicing can often result in lock outs causing needless expense and often costly business disturbance.

Gunnebo UK offers 4 service options:

	Option 1 (Bronze) All equip	Option 2 (Silver) All equip	Option 3 (Gold) All equip	Option 4 (Platinum) All equip
24-hour Service line	Y	Y	Y	Y
Callouts	Y	Y	Y	Y
Onsite labour included	N	Y	Y	Y
Travel to site included	N	Y	Y	Y
Parts included	N	Y	Y	Y
Return visits included	N	Y	Y	Y
Annual PM Service	N	N	Y	Y
Outside normal hours	N	N	N	Y

For service call outs please either: **Tel: 0870 600 6665**  
**Email: [service.uk@gunnebo.com](mailto:service.uk@gunnebo.com)**

For further information, please contact:

Gunnebo UK Ltd, PO Box 61, Woden Road, Wolverhampton WV10 0BY

Tel: 0870 600 6665

Fax: 01902 458935

Website: [www.gunnebo.co.uk](http://www.gunnebo.co.uk)

**GUNNEBO**  
For a safer world®